



Student Advocacy Office Information

Core Mandate:

To offer support, options, skill development and information to students engaged in self-advocacy at MRU in a variety of academic and non-academic situations within formal MRU institutional policies, while respecting students' confidentiality and self-determination.

Location & General Hours of Operation:

Z 303, 3rd floor of Wyckham House

Monday – Friday: 9:00 a.m. – 4:00 p.m. (By appointment, except drop-in hours)

Weekday Drop-in Hours:

September 1 to April 30: 12:00 pm – 2:00 pm (No booked appointments within this time)

May 1 to August 31: By appointment, based on availability

Examples of how we help:

- By answering general questions about MRU institutional policies & procedures
- As a meeting attendant (support person) for meetings with Instructors, Department Chairs, Deans, or other staff from MRU
- With process support and information related to final grade appeals
- With class withdrawal decisions ('W' grade; withdrawal or 'WC' grade; withdrawal with cause)
- Navigating course concerns related to course outlines, course policies & Instructor concerns
- Help with information on deferring a final exam;
- Process support during academic & non-academic misconduct allegations; hearing preparation & support
- 'I' grade (incomplete) grades and when to ask for one related to course completion
- Requirement to withdraw from MRU & appeal preparation (RTW) and
- Requirement to withdraw from a program at MRU (RTWP)
- Information Management Concerns (Privacy & Confidentiality)
- Academic accommodation questions, policy, & process support
- Residence misconduct allegations & process questions
- Human rights process support, policy information, and human rights accommodation concerns



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- Skill Development: meeting tips, communication, active-listening, and conflict resolution skills development
- Self-advocacy coaching; how to become the best self-advocate in your situation
- Resource information; we connect students to places (both on and off campus) for help with a variety of needs like: food, transportation, clothing, emergency student loans, on-campus academic or non-academic referrals, or counselling referrals (not an all-inclusive list)

Contact Information:

Primary Service Provider: Andrea Davis, BGS, BSW, RSW; Student Advocacy Coordinator; Phone: 403.440.7792; Email: a.davis@samru.ca

Student Advocacy Administrators: P: 403.440.8779; Email: advocacy@samru.ca (Monday – Thursday: 12-2 pm)